

Device Integration with TeleCloud

To make an outbound call from a device other than your desk handset, you have a couple of options.

When you use cell phone integration and you make a call, the call actually comes from your telecloud station. When the call comes from Telecloud, the caller ID shows your office number - not your cell phone number.

If you have the Unified Communications application – simply dial the number in your app.

If you don't have the Unified Communications app, you can call us at 866-991-7490 and we will be happy to help you add it, or you can utilize Broadworks Anywhere.

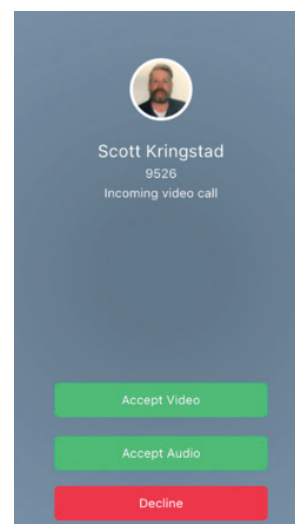


To receive an inbound call from a device other than your desk handset:

If you have the Unified Communications application, simply have your application open in the background and calls will be sent to it. It will look like this. ►

If you don't have the Unified Communications app, you can set up Simultaneous Ring in your web portal.

Please note - the quality of service utilizing the Unified Communications app connection will be dependent on your current Wi-Fi or cell phone internet connection at the time of call.



To access your web portal, visit <https://telecloud.vastbroadband.com/>.

Your Telephone number is your username. If you have forgotten your password, please give us a call to reset it.

Utilizing simultaneous ring will ring your cell phone at the same time your desk phone rings.

NOTE: With Simultaneous Ring – only direct dial or extension calls will ring your cell. Hunt group calls will not ring your cell phone. To enable Simultaneous Ring for all calls, including Hunt group calls, you can enable Broadworks Anywhere in the web portal.